



Enhancing Lives,  
Transforming Communities

# ANNUAL IMPACT REPORT

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July 2024





# OVERVIEW

## MISSION

**Our mission** is to provide services throughout the lifespan for all people to have equal value and opportunities to lead productive and fulfilling lives. We want to uphold values including integrity, respect, and accountability. We strive to create a supportive community, that holds high ethical standards, equality, and fairness in all things.



## VISION

**Our vision** is for Excentia Human Services to be a catalyst in enhancing lives of the people we serve through relationship building and innovative programs, continually striving to transform our community into an inclusive place for everyone. We want to see every person we serve reach their full potential in their life, and be active members in their community.

### Board of Directors 2023 - 2024

Melvin Pullen,  
Chairperson

Lucy Dowd  
Vice-Chairperson

Dr. Victor DeSantis

Lynn Geib

Milan Mehta

Carolyn Witwer



**ASPIRE FOUNDATION**  
FOR EXCENTIA HUMAN SERVICES

Created in 2023, The Aspire Foundation for Excentia Human Services was created to support the hopes and aspirations of people with disabilities, autism, and other human service needs.



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To Learn More





# KEY PROGRAM INSIGHTS



## ADULT SERVICES

We are proud of our services' lasting impact on the people we serve, their families, friends, and the wider community.

In the past year, Excentia Human Services has supported over 500+ people in the local area. Integral to our mission is our workforce of direct support professionals, who comprise 70% of our employees. These employees have contributed more than 3,000 hours of overtime per pay period, showing their dedication to supporting the people we serve despite a shrinking workforce.

Within our adult programming, we have much to celebrate. Our Residential Services operate 36 homes across Lancaster County. This year, 89 people have utilized our Residential Services, receiving in-home support. Additionally, 6% of those people utilize both our Residential and Community Life Services.

Our In-Home and Community Supports program assists people striving for independence within their own homes and communities. In the past year, we have supported over 30 people, including 18 living independently and 22 residing with family.

Similarly, our Community Participation Supports program has engaged 19 people who are actively involved in Lancaster across 17 different locations, enriching their lives and strengthening their ties to our community.

Our Supported Employment Services continues to assist people in their job search efforts. Excentia Human Services collaborates with over 50 business partners through supported employment to ensure job opportunities for those we support. Currently, 25 participants are enrolled, with 19 employed and six actively seeking employment. Our comprehensive approach, including job coaching, assessment, and training, continues to drive success.

Launched in 2016, the TRAIL Academy has been instrumental in guiding individuals toward independent living. With 26 graduates, this 18-month program has proven highly effective in empowering individuals to reach their full potential.



## QUICK STATS

19+

People currently employed through our Supported Employment Services

30+

People receiving in home and community supports program

65+

People benefiting from communication services across three counties

70

People partaking in our Community Participation Supports program

89

People living in our residential homes

\$75K+

Received through corporate sponsorship and local grant support

## CHILDREN'S SERVICES

Excentia Human Services offers many services to help children build on the natural learning opportunities they may experience throughout the day, establishing a strong foundation for lifelong success.

We have seen various achievements through our programs and are thrilled with the results. This year, we have impacted 373 infants, toddlers, and children, setting them up for success in the future. In its inaugural year, we have successfully supported five children with our Applied Behavioral Analysis (ABA) Clinic. We also continue to see strong support and need for our Infant and Toddler Program. Our team of dedicated therapists continue to provide the necessary support in our community through the Infant and Toddler and Program.

Kudos also go to the teachers of our four reverse mainstream preschool classrooms, where 84 children are supported in inclusive environments.

5

Children using ABA services

84

Children attending pre-school programs

284

Children using infant/toddler programs

# FEATURES



Anna Wiggins has been receiving Excentia Human Services' ABA therapy for several months. Her story is one of resilience and warmth, much like her personality. To learn more about Anna, scan the QR code or visit our blog.

**Anna Wiggins**



Paul Phillips resides in one of Excentia Human Services' residential homes and actively engages in Community Life Services. His journey is a testament to kindness and nurturing relationships. For more about Paul, scan the QR code or visit our blog.

**Paul Phillips**